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*sub D5*  
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automatically incorporating at least the identifier in the record in fulfilling the request, wherein the information assistance service includes a directory assistance service comprising searching a database for connection information concerning a desired destination party, and connecting the communication call to a second communication device associated with the desired destination party based on the connection information.

*sub D6*

75. (Amended) A system for providing information assistance service comprising: a switching unit for receiving a communication call by a user from a first communication device, the communication call including a request for a concierge-type service, the switching unit determining an identifier associated with the first communication device; a device for generating a record in response to the request; and a processor for automatically incorporating at least the identifier in the record in fulfilling the request,

wherein the information assistance service includes a directory assistance service comprising searching a database for connection information concerning a desired destination party, and connecting the communication call to a second communication device associated with the desired destination party based on the connection information.